

## **IMPORTANT ANNOUNCEMENT FOR GCR's SERVICES**

### **GCR HELPLINE**

We kindly inform you that the **Greek Council for Refugees will be accepting requests via GCR Helpline**, telephone lines that you can call or text your requests for legal aid and psychosocial support.

You can call directly the cellphone numbers that are provided in the tables below **according to your location and your mother tongue**, and will be bring you in touch with a lawyer or a social worker the soonest possible.

#### **When you are expressing your request you need to clarify the following:**

- 1) In which part of Greece you are located
- 2) What is your request (what kind of help you need)
- 3) In which language you wish to communicate

#### **The means of communication are the following:**



- 1) You can call us directly to the mobile numbers
- 2) You can call us via the applications Viber and WhatsApp
- 3) You can text us via the applications Viber και WhatsApp



<b>ATTICA REGION – Monday till Wednesday 9:00-12:00</b>			
Arabic	6936543493	6907035845	6936543487
Farsi / Dari	6907035832	6948177665	6975969099
French	6936627930	6948065771	-
Lingala	6936627930	6948065771	-
Kurmanji / Sorani	6907035845	-	-
Turkish	6936543491	-	-
Armenian	6936543487	-	-
English	6948065771	-	-

<b>THESSALONIKI REGION – Monday till Friday 9:00-16:00</b>		
Arabic	6936543505	6936543485
Farsi / Dari	6936543501	-
French	6936543499	-
English	6936543499	-
Somali	6936543431	-

In particular, for Lesvos island information services are provided on issues of asylum, psychosocial support and other issues, such as protection from Covid-19, at the following telephone numbers.

<b>LESVOS ISLAND</b>		
<b>Monday till Friday 9:00-16:00</b>		
<b>Farsi / Dari</b>	<b>6948234087</b>	<b>6946029971</b>
<b>French</b>	<b>6941487816</b>	<b>-</b>

Due the difficult circumstances under which we all have to operate, we would like to ask for your patience and understanding in advance, and we promise we will do our best to help you.

Thank you,

Greek Council for Refugees